

S.No	RFP Document Reference(s) (Section & Page Number)	Clause (in brief) of RFP requiring clarification(s)	Brief details/ Query in reference to the clause	LIC Response	LIC Clarification
1	Bidder Capability- Competent Professionals	The Bidder must have a minimum of 20 Data Privacy Professionals /IT Security permanent professionals with experience in-scope solutions on their payroll with certifications such as CIPT/ CIPP/E/CIPM (IAPP)/ CDPSE/ ISO 27701 Lead Implementer/ ISO 27001 Lead Implementer/ DSCI Privacy Certifications/CISSP/ OSCP/CEH/CISA/CISM.	1. If a bidder currently has fewer than 20 eligible professionals on its permanent payroll, will the bidder be permitted to submit an undertaking/declaration confirming that the required resources will be recruited and deployed upon award of the contract? 2. Alternatively, can the bidder consider qualified resources available with the OEM/technology partner towards fulfilling the requirement of 20 Data Privacy / IT Security professionals, provided the required CVs, certifications, and supporting documents are submitted? 3. If OEM/technology partner resources are acceptable, kindly confirm whether such resources would be considered compliant with the requirement of being "on the payroll of the bidder."	N	Please be guided by the RFP and the corrigendum issued.
2	Eligibility Criteria	"The proposed OEM shall have an annual turnover of not less than INR 20 Crores during the last financial year preceding the date of this RFP. In case the OEM does not have a turnover of INR 20 Crores, he should have purchase orders of INR 20 Crores on the date of RFP. In case the bidder is quoting multiple OEMs, the OEM with the Consent Management, Data Principals Rights Management and Data Discovery tool should qualify as above. The OEM shall have positive EBITDA, positive Profit After Tax (PAT) and positive Net Worth during each of the last three financial years i.e., FY 2022-2023, FY 2023-2024 and FY 2024-2025."	In this regard, we would like to understand whether MSME-registered OEMs are eligible for any relaxation/exemption from the above financial eligibility criteria, as applicable under the prevailing Government of India MSME procurement policies. We are therefore keen to understand whether the prescribed financial eligibility criteria can be relaxed for eligible MSMEs, or whether any specific exemption provisions are applicable under this RFP.	Y	Please refer to "Revised Eligibility Criteria"
3	Eligibility Criteria	The Bidder & OEM should have support center in Mumbai with availability of 24x7 onsite, telephonic and remote support when required.	We request this to be revised to Support Office in India from OEM perspective rather the restricting it specifically to Mumbai	N	Please be guided by the RFP and the corrigendum issued.
4	Eligibility Criteria	The proposed privacy automation solution shall be commercially available for a minimum of 15 months and implemented/under implementation in at least three enterprise customers	We request to consider TWO enterprise references to provide wider participation and competition	Y	Please refer to "Revised Eligibility Criteria"
5	Eligibility Criteria	Bidder Certification -	Please clarify whether the certification requirement can be fulfilled though certification held by two separate Business Unit / company entities, where the proposed solution and services are being delivered jointly	N	Please be guided by the RFP and the corrigendum issued.
6		Infrastructure hardware scope	Please provide clarity on the exact infra hardware expected to be included in the proposal. Specifically, should the scope limited to servers, hypervisor, OS & Storage or should include switches, load balancers and other associated infra?	C	1. Hardware should be FIPS 140-3 compliant. 2. Server should have dedicated 1Gbps remote management port.
7		Infra Support resources	The revised corrigendum mention only 2 resources. We believe two resources may not be sufficient to manage and provide Infra Admin support for the underlying DPDP infra. Request to clarify the exact responsibilities and scope from these two resources.	N	Please be guided by the RFP.

8		Bid Submission Timelines	Considering multiple components in the overall Solution (Software/ Hardware/Resources), we respectfully request LIC to consider revised timelines of upto 11th September 2026 as this will help the bidder & OEM teams to ensure overall technical compliance and right size the BoQ for the bid submission.	Y	Please refer to "Revised Activity Schedule".
9	Revised Annexure-VI: Bank Guarantee Format for E.M.D. Page 1	Therefore, we hereby affirm that we Guarantee and are responsible to you on behalf of the Vendor, up to a total amount of Rs.20,00,000/- (Rupees Twenty Lakhs Only) and we undertake to pay you, upon your first written demand without cavil or argument declaring the Vendor to be in default as per the terms and conditions of the RFP LIC-CO/ERM/CSD/RFP/2026-27/DPDPA_Tools Dated: 13/07/2026 for "Procurement and Implementation of Tools related to DPDP Act, 2023 and DPDP Rules, 2025"" and without cavil or argument, any sum or sums as specified by you within the limit of Rs.83,00,000/- (Rupees Eighty-Three Lakhs Only) as aforesaid, without your need to prove or to show grounds or reasons for your	The revised format for Bank Guarantee mentions two different values INR 20 Lacs and INR 83 Lacs. We sincerely request LIC to clarify the amount for provision of the Bank Guarantee.	Y	Please refer to "Revised_Annexure-VI Bank Guarantee Format for E.M.D".
10	SECTION-E: REVISED SCOPE OF WORK 18. Onsite Support Services:		Request LIC to add the below clause "To ensure required Minimum Level of Resource quality, following floor limit for Resource Cost to be quoted / factored" L1 - 10,00,000 L2- 15,00,000 L3- 22,00,000	N	Please be guided by the RFP.
11	SECTION-E: REVISED SCOPE OF WORK 18. Onsite Support Services: Page #22	All onsite personnel shall be full-time employees on the payroll of the selected vendor. Engagement of outsourced, subcontracted, or third-party personnel shall not be permitted	We respectfully request LIC to consider permitting deployment of qualified personnel from the selected vendor's approved OEM/Authorized Partners, while retaining complete contractual accountability, governance, security compliance, and service delivery responsibility with the Vendor.	N	Please be guided by the RFP.